

**Programme:** EU-CEF - TELECOM - 2014-2020

**Call:**

CEF-TC-2018-4

**Topic/s:**

CEF support is intended to facilitate handling of consumer disputes submitted to the ODR platform by ADR entities, traders, and e-commerce platforms, by using automated transmission based on the CEF eDelivery building block.

**Beneficiaries:** National public authority; Sectorial agency; Large enterprise, enterprise excluding SME; SME

**AG1 priority fields:** ICT

**Call Budget:** 400000,00€

Co-funding type:

**Co-funding type:** % percentage

**Co-funding percentage maximum:** 75%

**Project budget maximum:** 25 000,00 €

**Opening date:** 28 Jun 2018

**Deadline date:** 22 Nov 2018

**Call presentation and**

**documents:** <https://ec.europa.eu/inea/en/connecting-europe-facility/cef-telecom/apply-fundin...>

**Field:** Research

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